

Boyertown Area Multi-Service

2016 Annual Report

Mission Statement: The mission of Boyertown Area Multi-Service, Inc. is to provide resources and services to meet the unfulfilled human and community needs in the greater Boyertown area.

Letter from the Executive Director

Boyertown Area Multi-Service experienced growth in 2016 in order to meet the increasing needs for programs and services.

Our agency has provided resources and services to meet human and community needs in Southeastern Berks and Northern Montgomery Counties for over 40 years. With a 211 square mile service area, we provide services such as Case Management to individuals and families which often includes resources and referrals, energy and housing assistance and provisions through our Community Food Pantry. We also provide office space for numerous partner agencies.

Our **Under Sixties Case Management Program** provided resources and information to clients involved in this program. Program activities included the distribution of Easter Baskets, Back to School supplies, Halloween costumes, our Christmas Giving Program, “Warm and Dry” items and birthday kits. Individuals being served through the **Over Sixties Case Management Program** received assistance with Market Place insurance, Medicare, prescription plans, LIHEAP, Property Tax/Rent Rebates, budgeting, and more. For people of all ages, there were employment service opportunities, assistance with applications for various assistance programs, Income Tax Assistance and information and referrals.

Hunger has no boundaries. Last year, our **Community Food Pantry** provided food assistance to individuals and families, many of whom were children.

Since 1973, our **Meals on Wheels Program** has been instrumental in assisting individuals with their independence, allowing them to remain in their own homes as they grow older. We address nutritional needs as

we prepare and deliver hot meals for lunch and cold meals for supper, offering a personal connection to those who are homebound and are no longer able to prepare a meal.

Our largest and most vibrant program, **The Center at Spring Street**, offered a broad range of programs, activities and services for individuals age 55 and over. Center members enjoyed a wide range of offerings at The Center - from volunteering to “dancing the night away”. The array of programs and the variety of delicious meals made The Center a popular place last year.

In 2016, the implementation of our “Gift-In-Kind” Form was a real “eye-opener” in regards to the amount of donations we receive from the community. I thank the community for all donations – monetary and In-Kind, as well as your assistance in helping us to track the donations. In 2017, we are looking forward to weighing food pantry donations as a better way to track and share donation information!

Last, but certainly not least, are the many volunteer hours bestowed upon our agency! Multi-Service volunteers support the organization by contributing their time, energy and talents that assist our staff in fulfilling our mission. They truly are the backbone of all that we do at Multi-Service.

We appreciate the opportunity for continued growth as we strive to provide long-lasting benefits for families and individuals most in need in our community through quality programs and services.

Thank you for your support of our agency in 2016.

Karen Youse

Case Management

Total Case Management clients: 1,616

- Clients Under 60: 958
- Clients Over 60: 658

Households receiving:

- Electric Assistance: 3
- Heat Assistance: 3
- Rent Assistance: 17

Community Food Pantry - service provided through Case Management

- Unduplicated Households: 316
- Holiday Meals
 - Easter: 58
 - Thanksgiving: 171
 - Christmas: 93

2016 Program Stats

Meals on Wheels

- 9 routes
- Unduplicated clients served: 220
- Hot: 23,825 lunches Cold: 16,579 suppers

The Center at Spring Street

- Lunch meals served at The Center: 24,370
- Unduplicated programs: 82
- Membership: 1,126

Volunteers:

- Number of volunteers: 444
- Volunteer Hours: 45,091

2016 Statement of Activities

PUBLIC SUPPORT AND REVENUE

Public Support

| | |
|--|-----------|
| Contributions | \$267,576 |
| Food Donations Received* | 152,450 |
| United Way Grants | 112,000 |
| Community Grants | 56,104 |
| Fee for Service Grants | 690,764 |
| Revenue Generated for Center Programs | 91,986 |
| Agency Fundraising Events | 36,265 |
| Investment Income | 1,114 |
| Rental Income | 17,061 |

TOTAL PUBLIC SUPPORT,

GAINS & OTHER SUPPORT \$1,425,320

* Estimated value of food donated to the pantry.

EXPENSES

Program Services

| | |
|---|------------------|
| Case Management | \$341,237 |
| Food Pantry* | 152,450 |
| Meals-on-Wheels | 225,635 |
| The Center at Spring Street Programs | 167,401 |
| Meals | 255,614 |
| Bus Transportation | 63,352 |
| Total Program Services | 1,205,689 |
| Supporting Services | 189,518 |

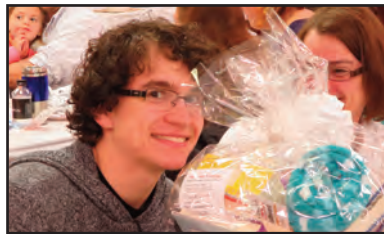
TOTAL EXPENSES \$1,395,207

2016 Annual Fund

2016 Annual Fund donations
(January – December 2016) = **\$76,478** from 427 donors

2016 Board of Directors

- President, Sharon Sgriccia*
- 2nd Vice President, Matt Hovey*
- 1st Vice President, Darryl Moser*
- Secretary, Marilee Cassidy*
- Treasurer, Scott Yescavage*
- Pastor Steve DeFrain*
- Dennis Stephen
- Michael Kulp
- David Sands
- Traci O'Connor
- Linda Manwiller
- Dale Bangs
- Ute Boyer
- Thomas Blocher
- William Zollers
- Barbara Akins
- Dana Eichert
- William Zollers (Center Rep.)



How is Boyertown Area Multi-Service, Inc. funded?

Boyertown Area Multi-Service, Inc. is funded in part by the Pennsylvania Department of Aging and Berks County Commissioners, through the Berks County Area Agency on Aging; Aging and Adult Services of Montgomery County; the United Way of Boyertown; the United Way of Berks County; and the generosity of individuals, businesses, municipalities, churches, and other organizations.

Thank you to our Donors

While we truly appreciate each donation received, we would like to acknowledge the following donors who contributed \$1000 or more to Multi-Service between January 1 and December 31, 2016.

American Legion Charles Yerger Post
Michael & Diane Andre
Dale & Elaine Bangs
Suzanne Biesecker
Dolores Bodnar
Borough of Boyertown
Dan Boyer
Boyertown Area Ministerium
Boyertown Holiday Open House Tour
Boyertown Jr. High West - Facility
Calvary UCC
Dean & Marilee Cassidy
The Center at Spring Street
Christ Lutheran Church Niantic
Church of Good Shepherd
Colebrookdale Township
Barry & Kathy Doney
Douglass Township - Berks County
Douglass Township - Montgomery County
Drug Plastics & Glass Company
Earl Township
Patricia Folk
Fraternal Order Orioles #22
Friendship Hook & Ladder Co., No. 1, Inc.
Gabelsville Athletic Association
Galtere Family
GIANT Food Stores
Jo Guerre-Chaley
Margaret K. Harner
Gary Hartman
Edward & Jane Harvey

W. James & Sharon Hollenbach
Huff's Union Church Inc.
Dr. & Mrs. Ronald Ivison
Joyful Blessings Foundation
Kulp Car Rentals
Lions Club of Boyertown
Martin Stone Quarries, Inc.
Matthew & Teresa Melchior
Morning Star Fellowship
Darryl Moser
Most Blessed Sacrament Church
Lee & Joy Moyer
Barbara Nester
New Hanover Evangelical Lutheran Church
New Hanover Township
New Hanover United Methodist Church
Robert & Virginia Norquest
Patt Veterinary Hospital
Saville's Diner
Lars Schneider
Stephanie Schneider
Sealstrip Employees
Shepherd of the Hills Church
St. Andrew United Methodist Church Women
St. Columkill Church
St. John's Evangelical Lutheran Church
United Way of Greater Lehigh Valley
Upper Frederick Township
Washington Township
Wayne & Kathy Weidner

We have made every effort to capture all donors over \$1000. If your name was inadvertently omitted, please accept our apologies and make us aware of the omission so we may appropriately acknowledge your gift next year.



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BULK RATE
BOYERTOWN, PA
U.S. POSTAGE PAID
PERMIT NO. 10033

200 West Spring Street
Boyertown, PA 19512

610-367-6957

Office Hours:
8:30 a.m. - 4:30 p.m.
Monday thru Friday

boyertownareamulti-service.org



Basket Raffle and Festival of Trees

7th Annual Basket Raffle Fundraising Event – Save the Date!

May 5, 2017 5:00 pm – Gilbertsville Fire Company

\$20 Admission Tickets on sale at Multi-Service and The Center starting April 7, 2017



Each year, Basket Sponsors donate 100+ incredibly creative baskets. These generous Basket Sponsors include individuals, businesses, organizations, churches and clubs. The imaginative baskets, chock full of items, as well as the substantial gift certificates that are donated, appeal to people of all ages! With over 450 individuals attending each year, Event Sponsors add incredible value to this event. Purchase an Admission Ticket to this fun event! Take a chance at winning one of the many items to be raffled off!

11th Annual Festival of Trees Open House Fundraising Event – Save the Date!

December 1, 2017 – The Center at Spring Street

FREE Admission!



This event is a fantastic way to kick off the holiday season! Young and old alike stroll through this festive open-house event, taking in beautiful displays of more than 50 Christmas trees. All trees are sponsored and creatively decorated by members of the community. In 2016, we had just over 2,000 attendees. Our Festival of Trees Event Sponsors are an important aspect of this successful event. Tasty holiday treats and the sounds of Christmas add to the fun as attendees purchase chances to win a tree! Plan to join us!

These two fundraising events provide funding for Multi-Service programs and services such as Case Management, Meals on Wheels and The Center at Spring Street.