



200 West Spring Street      Boyertown, PA 19512      (610) 367-6957

## **TRANSPORTATION TO MEDICAL APPOINTMENTS**

Without a system of public transportation in place, the greater Boyertown area can be difficult to navigate if you don't have a car or the ability to drive. Fortunately most people do have family or friends they can count on to get them to the grocery store, pharmacy and to medical appointments. However, some people do not have anyone to help, and for these individuals Multi-Service volunteers can provide rides to **medical appointments** (generally limited to two requests per month).

If you need help getting to doctor appointments please contact one of our Case Managers who will meet with you to determine if you are eligible. Our volunteer transportation program is a needs-based program and not provided solely for convenience. We encourage applicants to also use other transportation resources that may be available to them (i.e. Shared Ride Program, Persons with Disabilities Program, Medical Assistance Transportation Program). For more information about these programs Berks County residents can call BARTA at 610-921-2361 or go online at [www.bartabus.com](http://www.bartabus.com). Montgomery County residents can call TransNet at 215-542-7433 or go to [www.suburbantransit.org](http://www.suburbantransit.org).

Once an individual is approved by a Case Manager for Volunteer Transportation, he/she can then contact our Volunteer Coordinator to schedule a ride. Every attempt will be made to accommodate a request, but transportation is dependent entirely upon availability of a volunteer and is never guaranteed.

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Here are some things you should know:

- Volunteers will drive to Pottstown, Reading and Allentown areas only.
- Requests must be made five working days in advance.
- Transportation is available only Monday through Friday from 8:30 AM to 4:30 PM. No transportation is available on evenings or weekends.
- There is no transportation available in the case of emergencies. **Please call an ambulance for emergency transports.**
- Transportation cannot be provided if you are having a procedure that requires sedation.
- All requests need to be made at least one week in advance of the appointment.
- There is no fee for transportation, but donations to Multi-Service to offset any costs of transportation are welcome.

Please call Boyertown Area Multi-Service at (610) 367-6957 and ask for the Transportation Coordinator to request additional details or to make transportation arrangements.

Anyone interested in being a volunteer driver, please submit the on-line volunteer application or call Boyertown Area Multi-Service to speak with the Volunteer Coordinator.